



CASE STUDY

Expedited Services

Customized Solutions



OPPORTUNITY

Masterpiece was given the challenge to expedite a machine part located outside of Amsterdam to a power plant in Ohio with a timeline of 29 hours. A trusting client of Masterpiece had asked that this shipment depart on Friday at 17:00 CET and arrive on Saturday 16:00 EST for an emergency repair valve, necessary to bring the plant back online. The shipment required after-hours coordination by a partner agent in the Netherlands, hand carry, next flight out, urgent customs clearance, and hot shot delivery to complete on time.

EXECUTION

Without the valve, the plant would remain offline until the machine part was installed successfully. The part was in storage near Amsterdam and needed to be transported quickly to rural Ohio. To do so, Masterpiece's expedite team reached out to a close partner in the Netherlands to pick up the piece, drive it to Schiphol Airport, and send it on the next flight out. Upon arrival in Detroit, the part was Customs cleared remotely after hours, and picked up for 'hot shot' transport to its destination in rural Ohio.

MASTERPIECE'S ROLE WAS TO DESIGN AND IMPLEMENT AN URGENT LOGISTICS PLAN INCLUDING:

- **Expedited Air Freight** For shipments that need to be on the next flight out, Masterpiece works closely with its partners around the globe to ensure the shipment will be there when needed.
- **Customs Clearance** Remote Customs clearances through any port in the U.S. by one of Masterpiece's expert teams across the country.
- **Courier Ticketing & Hand Carry** Masterpiece can organize for courier ticketing for shipments that require utilizing the existing network the company was built on.
- **Last Mile Delivery** Masterpiece called on its sister company, Premium Transportation Logistics, to assist with expedited delivery of the piece to the plant. Learn more about PTL's expedited services: www.shipPTL.com.

Masterpiece International delivered the emergency repair valve for a power plant, bringing the operation back online and allowing power to flow to the end customer.