

Business Continuity

As you may be aware, Masterpiece International and the Magnate Worldwide family of companies have been aggressively preparing its business continuity and internal communications plans.

We are happy to share with you some of the following information about how our companies are in a great position to continue serving your logistics needs.

Employee Safety

In times of potential threat or disturbance, our staffs' safety is our top priority.

To safeguard employees from outbreaks, dangerous weather, and other potential hazards around the workplace Masterpiece International has implemented precautionary measures which allow for our staff to work remotely at full capacity, as necessary.



Office Operations

Our teams are fully committed to supporting your logistical needs regardless of environmental forces, temporary office closures, or any other hurdles. You can depend on our teams to be completely operational unless otherwise indicated by management.

Masterpiece is built on the principle that all clients deserve exceptional, personalized service and we intend on serving this principle in all circumstances.



Office Closure

From time to time, Masterpiece will be required to close an office for relocation, safety, or health concerns. We will communicate that with our entire staff as well as with clients and partners. Our teams will continue to operate through mobile and remote workstations.

For office-specific information regarding closures or status, please reach out to your [local Masterpiece representative](#). For concerns or questions, please reach out to the local Branch Manager.



Each of our branches has the following in case of emergency or temporary office closure:

- A dedicated “SWAT” team focused on maintaining full operations
- The technology to continuously run remotely, when necessary
- Full communication, unless otherwise indicted (i.e. phone company disruptions, power outages)
- Backup communication methods (i.e. mobile phones, email access, etc.)
- Document backup

Local branch representation may provide specific information for your shipments and proactive communication in the event of a change.

